

Get involved - ACCAN submission to NSW Communications Inquiries

ACCAN invites you to help shape our submissions into two NSW Parliament inquiries into broadband and other communications services.

Are you Connected? Telecommunications Availability in Rural and Regional Communities is looking at differences between advertised service availability and consumer experiences of service levels; gaps in service provision in particular regions and options for improving service availability. Full details are [here](#)

Transforming Life Outside Cities: the Potential of Broadband Services looks at improving government services and efficiency in service delivery, including in the areas of education, health and justice services; improving the level of engagement of rural and regional communities in public life through new technologies and investigating the potential economic benefits from new technology on commercial and business opportunities in rural and regional communities. Full details are [here](#)

In particular, we'd like your feedback on the following questions:

- Has the removal or proposed removal of payphones affected your community?
- Do you have any examples of poor telecommunications services in your community?
- Have people with disabilities been able to access adequate communications services in your community? If not, why?
- Do you have any examples of challenges for people accessing NSW Government websites/online services in your community?

ACCAN needs your input by 3 March 2010, as submissions to both inquiries are due 5 March 2010. Please send written comments to info@accan.org.au or contact Kirisha Thanapalasantheram, Policy Assistant, on (02) 9288 4000.

Please let us know if you are submitting your own comments to either of the inquiries. We look forward to your input, and appreciate your help in circulating this through your NSW networks.