

10 March 2021

Craig Purdon  
Project Manager  
Communications Alliance  
By email: [c.purdon@commsalliance.com.au](mailto:c.purdon@commsalliance.com.au)



Dear Craig

**Re: Scheduled Review of C515:2015 Pre-selection Industry Code**

ACCAN thanks Communications Alliance for the opportunity to provide comments on the scheduled review of C515:2015 Pre-selection (**the Code**).

ACCAN has previously acknowledged a considerable drop in consumer demand for pre-selection, and consequently feels that pre-selectable services are no longer necessary to promote competitive pricing for residential and small business consumers making long-distance, international and mobile calls via the legacy network.<sup>1 2</sup> This being said, ACCAN does not have access to granulated data on the extent that residential and small business consumers actively use pre-selectable services, nor the number of NBN fixed wireless or satellite consumers that will retain access to these services post-NBN rollout.

In its 2020 review of the Telecommunications (Provisions of Pre-selection) Determination 2015 (**the Determination**), the ACMA elected not to make any changes to the Determination while acknowledging there is a case for reviewing its viability once the NBN transition is complete.<sup>3</sup> Consequently, ACCAN's view is that the Code should remain in place and unchanged until the ACMA has scoped and initiated future changes to the Determination.

Please do not hesitate to get in touch on 02 9288 400 or at [Rebekah.Sarkoezy@accan.org.au](mailto:Rebekah.Sarkoezy@accan.org.au) if you seek to discuss our feedback further.

Yours sincerely,

Rebekah Sarkoezy  
Policy Officer

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<sup>1</sup> ACCAN 2013, *Deregulation: Initiatives in the Communications Sector*, <https://www.communications.gov.au/sites/default/files/submissions/ACCAN.PDF>, p. 5

<sup>2</sup> ACCAN 2020, *Telecommunications (Provision of Pre-Selection) Determination 2015*, <https://accan.org.au/our-work/submissions/1704-pre-selection-determination>

<sup>3</sup> ACMA 2020, *ACMA announces outcome of pre-selection review*, <https://www.acma.gov.au/publications/2020-05/report/acma-announces-outcome-pre-selection-review>