**GLOBAL ROAMING PRICE COMPARISON**

Prepared for

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# Introduction

This price comparison is designed to help you make a smarter, more informed choice for your global roaming needs. Whilst all data was correct at the time it was collected, global roaming rates often change so it’s best to check directly with your chosen provider to make sure you know exactly what you will be paying.

# What am I looking at?

[ACA Research](http://www.acaresearch.com.au/) collected global roaming charges during July and August 2013 across the top ten overseas destinations visited short-term by Australian residents from twelve popular providers. This data was then updated with new pricing details in September and October 2013. For details of the twelve providers and the ten countries included please refer to the Important Information section. By averaging the costs charged across these destinations we have come up with the three highest and three lowest charges for each billable action below:

* Calling home
* Calling in-country
* Receiving a call
* Checking voicemail
* Sending a text message home
* Sending a text message in-country
* Receiving a text message
* Sending a picture message home
* Sending a picture message in-country
* Receiving a picture message
* Using data

**The first step is to think about how you want to use your phone overseas. Then have a look at the corresponding section below. Please note that the information provided is subject to change. Check your provider’s website for the most up-to-date information.**

|  |
| --- |
| Calling home |
| Highest Charge  | **Lowest Charge** |
| Vodafone Pre-paid Cap($0.35 + $10.82/Min) | **Woolworths Global Roaming Pre-paid**($0.00 + $0.63/Min) |
| Dodo Post-paid($0.50 + $4.90/Min) | **Travel Sim Pre-paid**($0.00 + $0.72) |
| iiNet & TPG Post-paid($0.40 + $3.70/Min) | **Roaming Sim Pre-paid**($0.00 + $0.74) |

|  |
| --- |
| Calling in-country |
| Highest Charge | **Lowest Charge** |
| Vodafone Pre-paid Cap($0.35 + $10.82/Min) | **Woolworths Global Roaming Pre-paid** ($0.63/Min) |
| Vodafone Pre-paid Plan($0.35 + $2.28/Min) | **Roaming Sim Pre-paid**($0.74/Min) |
| Dodo Post-paid  ($0.50 + $2.07/Min) | **Travel Sim Pre-paid**($0.75/Min) |

|  |
| --- |
| Receiving a call |
| Highest Charge | **Lowest Charge** |
| Vodafone Pre-paid Cap($4.50/Min) | **Travel Sim Pre-paid**($0.00/Min) |
| Dodo Post paid($0.50 + $1.94/Min) | **Go Sim - International Starter Pre-paid** ($0.44/Min) |
| Telstra Post paid($0.40 + $1.54/Min) | **Go Sim - Jetstar Global Pre-paid**($0.44/Min) |

|  |
| --- |
| Checking Voicemail |
| Highest Charge | **Lowest Charge** |
| Vodafone Pre-paid Cap($0.35 +$10.82/Min) | **Travel Sim Pre-paid**($0.27/Min) |
| Dodo Post paid($0.50 + $4.90/Min) | **Woolworths Global Roaming Pre-paid**($0.60/Min) |
| iiNet & TPG Post-paid($0.40 + $3.70/Min) | **Roaming Sim Pre-paid**($0.72) |

|  |
| --- |
| Sending a text message home (SMS) |
| Highest Charge | **Lowest Charge** |
| Vodafone Pre-paid Cap($3.50) | **Woolworths Global Roaming Pre-paid**($0.38) |
| Dodo Post-paid ($0.99) | **Roaming Sim Pre-paid** ($0.46) |
| iiNet – Telstra Post Paid – Vodafone Post-paid Traveller, World & Pre-paid plan – Amaysim Post & Pre-paid($0.75) | **Optus Post-paid and Pre-paid**($0.50) |

|  |
| --- |
| Sending a text message in-country (SMS) |
| Highest Charge | **Lowest Charge** |
| Vodafone Pre-paid Cap($3.50) | **Woolworths Global Roaming**($0.38) |
| Dodo Post-paid ($0.99) | **Roaming Sim Pre-paid** ($0.46) |
| iiNet Post-paid($0.85) | **Optus Post-paid and Pre-paid**($0.50) |

 **\*None of the providers featured in the survey charged to receive an SMS**

|  |
| --- |
| Data per MB |
| Highest Charge | **Lowest Charge** |
| Vodafone Pre-paid Cap($51.20/MB) | **Optus Pre-paid**($0.50/MB) |
| Vodafone Pre-paid Plan($51.20/MB) | **Optus Post-paid**($0.50/MB) |
| Dodo Post-paid($44.60) | **Woolworths Global Roaming**($3.06/MB) |

# Important Information

## Methodology

The bulk of the research was conducted between 18 July and 30 August 2013. It was comprised mainly of online research with a small component of telephone enquiries to clarify certain charges and terms. Additional research was conducted in September as a result of announcements from some providers of changes to roaming prices.

The research included two types of products:

1. Global roaming offers from the major telecommunication companies including Telstra, Optus, Vodafone, Virgin, TPG, Dodo, iiNet.
2. Global roaming offers from specialist Global Roaming providers including Roaming Sim, Go Sim, Travel Sim, Amaysim, Woolworths Global Roaming, Back Chat Mobile.

Where it is possible, the pricing information obtained included:

1. Rates for making and receiving voice calls.
2. Rates for making and receiving video calls.
3. Rates for retrieving or checking voicemail.
4. Rates for sending and receiving text messages (SMS).
5. Rates for sending and receiving picture or media messages (MMS).
6. Rates for data usage.

For the consistency of the price comparison across the two components, the top ten overseas destinations from the short-term resident departures from Australia were selected. According to the Australian Bureau of Statistics the top 10 destinations are New Zealand, USA, Indonesia, Thailand, UK, China, Singapore, Fiji, Malaysia, Hong Kong.

Of the providers featured in this research, only Virgin Mobile did not post their global roaming rates on their website. Virgin Customer Service stated that this is due to fluctuations in exchange rates.

**Data packs and special deals**

The data used for this report concerns only pay as you go roaming rates. Consumers comparing market offerings should also consider add-on data packs from their provider which may represent good value. Consumers should also consider recent $5 and $10 a day roaming offers advertised by Vodafone and Optus for certain customers on certain plans. These plans typically offer unlimited calls and texts and a reasonably generous data allowance.

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim |  **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| Back Chat Mobile | - | - | - | - | - | - | - | - | - | - | - |
| Dodo | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Go Sim | - | - | - | - | - | - | - | - | - | - | - |
| iiNet | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | **$0.40** |
| Optus Post-Paid | - | - | - | - | - | - | - | - | - | - | - |
| Optus Pre-Paid | **not offered** | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | **$0.00** |
| Roaming Sim | - | - | - | - | - | - | - | - | - | - | - |
| TelstraPost-Paid | - | - | - | - | - | - | - | - | - | - | - |
| Telstra Pre-Paid | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| TPG | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | **$0.40** |
| Travel Sim | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Red Post\* | - | - | - | - | - | - | - | - | - | - | **-** |
| Vodafone Traveller Post | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Pre-Paid Plan | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | \*$0.35 | $0.35 | $0.35 | \*$0.35 | \*$0.35 | **$0.35** |
| Vodafone Pre-Paid Cap | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| Woolworths Global Roaming | - | - | - | - | - | - | - | - | - | - | - |
| Mean | **$0.13** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** |

## Table 1: Making voice calls to Australia – Flag fall

**\* $5per day for Vodafone Red Customer allowing unlimited calls and texts home and in-country for US, UK, NZ and 34 European countries. Vodafone traveller rates apply for other countries.**

## Table 2: Making voice calls to Australia per minute

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim | **not offered** | $3.00 | $3.00 | $6.00 | $3.00 | $3.00 | $2.00 | $3.00 | $3.00 | $5.00 | **$3.44** |
| Back Chat Mobile | $0.84 | $1.24 | $1.24 | $1.24 | $1.24 | $0.74 | $1.24 | $1.74 | $0.74 | $0.74 | **$1.10** |
| Dodo | $8.79 | $4.59 | $4.59 | $7.70 | $3.19 | $4.59 | $3.19 | $3.19 | $4.59 | $4.59 | **$4.90** |
| Go Sim | $1.43 | $0.99 | $0.94 | $0.77 | $0.94 | $0.77 | $1.10 | $1.66 | $0.66 | $0.50 | **$0.98** |
| iiNet | $6.60 | $3.50 | $3.50 | $5.80 | $2.35 | $3.50 | $2.35 | $2.35 | $3.50 | $3.50 | **$3.70** |
| Optus Post-Paid | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | **$1.00** |
| Optus Pre-Paid | **not offered** | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | **$1.00** |
| Roaming Sim | $0.55 | $1.40 | $0.41 | $0.41 | $0.83 | $0.83 | $0.55 | $1.25 | $0.21 | $0.98 | **$0.74** |
| Telstra Post-Paid | $4.47 | $2.95 | $2.95 | $5.80 | $2.45 | $2.80 | $1.55 | $2.42 | $2.95 | $3.35 | **$3.17** |
| Telstra Pre-Paid | **not offered** | $3.05 | $1.85 | $1.90 | $1.90 | $3.75 | $1.85 | $1.90 | $3.05 | $3.05 | **$2.48** |
| TPG | $6.60 | $3.50 | $3.50 | $5.80 | $2.35 | $3.50 | $2.35 | $2.35 | $3.50 | $3.50 | **$3.70** |
| Travel Sim | $0.35 | $0.83 | $0.66 | $0.77 | $0.77 | $0.83 | $0.77 | $0.89 | $0.46 | $0.54 | **$0.69** |
| Vodafone Red Post\* | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* | **\*** |
| Vodafone Traveller Post | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | \*$1.00 | $1.50 | $1.50 | \*$1.50 | \*$1.50 | **$1.45** |
| Vodafone Pre-Paid Plan | **not offered** | $2.78 | $2.78 | $2.78 | $2.78 | $0.78 | $0.78 | $2.78 | $2.28 | $2.78 | **$2.28** |
|  |  | $12.99 | $12.99 | $12.99 | $12.99 | $5.49 | $5.49 | $12.99 | $8.49 | $12.99 | **$10.82** |
| Woolworths Global Roaming | $0.46 | $1.17 | $0.34 | $0.34 | $0.70 | $0.70 | $0.46 | $1.05 | $0.18 | $0.92 | **$0.63** |
| Mean | **$2.78** | **$2.76** | **$2.54** | **$3.60** | **$2.37** | **$2.16** | **$1.65** | **$2.46** | **$2.30** | **$2.82** | **$2.54** |

##

**\* $5per day for Vodafone Red Customer allowing unlimited calls and texts home and in-country for US, UK, NZ and 34 European countries. Vodafone Traveller rates apply for other countries.**

## Table 3: Making voice calls in-country – Flag fall

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| Back Chat Mobile | - | - | - | - | - | - | - | - | - | - | - |
| Dodo | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Go Sim | - | - | - | - | - | - | - | - | - | - | - |
| iiNet | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | **$0.40** |
| Optus Post-Paid | - | - | - | - | - | - | - | - | - | - | - |
| Optus Pre-Paid | **not offered** | - | - | - | - | - | - | - | - | - | - |
| Roaming Sim | - | - | - | - | - | - | - | - | - | - | - |
| TelstraPost-Paid | - | - | - | - | - | - | - | - | - | - | - |
| Telstra Pre-Paid | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| TPG | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | **$0.40** |
| Travel Sim | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Red Post\* | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* | **\*** |
| Vodafone Traveller Post | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Pre-Paid Plan | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | \*$0.35 | $0.35 | $0.35 | \*$0.35 | \*$0.35 | **$0.35** |
| Vodafone Pre-Paid Cap | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| Woolworths Global Roaming | - | - | - | - | - | - | - | - | - | - | - |
| Mean | **$0.13** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** |

## Table 4: Making voice calls in-country per minute

**\* $5per day for Vodafone Red customers allowing unlimited calls and texts home and in-country for US, UK, NZ and 34 European countries. Vodafone traveller rates apply for other countries.**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim | **not offered** | $1.50 | $1.50 | $3.00 | $1.50 | $1.50 | $1.00 | $1.50 | $1.50 | $2.50 | **$1.72** |
| Back Chat Mobile | $0.84 | $1.24 | $1.24 | $1.24 | $1.24 | $0.74 | $1.24 | $1.74 | $0.74 | $0.74 | **$1.10** |
| Dodo | $2.69 | $2.10 | $2.10 | $2.39 | $1.69 | $2.10 | $1.69 | $1.69 | $2.10 | $2.10 | **$2.07** |
| Go Sim | $1.43 | $1.71 | $0.94 | $0.77 | $0.94 | $0.77 | $1.10 | $1.66 | $0.66 | $0.50 | **$1.05** |
| iiNet | $2.10 | $1.65 | $1.65 | $1.90 | $1.30 | $1.65 | $1.30 | $1.30 | $1.65 | $1.65 | **$1.62** |
| Optus Post-Paid | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | **$1.00** |
| Optus Pre-Paid | **not offered** | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | **$1.00** |
| Roaming Sim | $0.55 | $1.40 | $0.41 | $0.41 | $0.83 | $0.83 | $0.55 | $1.25 | $0.21 | $0.98 | **$0.74** |
| TelstraPost-Paid | $1.24 | $2.28 | $1.10 | $0.89 | $0.52 | $1.28 | $0.85 | $1.55 | $1.09 | $2.19 | **$1.30** |
| Telstra Pre-Paid | **not offered** | $1.10 | $0.55 | $0.95 | $0.95 | $1.90 | $0.55 | $0.95 | $1.10 | $1.10 | **$1.02** |
| TPG | $2.10 | $1.65 | $1.65 | $1.90 | $1.30 | $1.65 | $1.30 | $1.30 | $1.65 | $1.65 | **$1.62** |
| Travel Sim | $0.35 | $1.18 | $0.66 | $0.77 | $0.77 | $0.83 | $0.77 | $0.89 | $0.46 | $0.54 | **$0.72** |
| Vodafone Red Post\* | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* | **\*** |
| Vodafone Traveller Post | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | \*$1.00 | $1.50 | $1.50 | \*$1.50 | \*$1.50 | **$1.45** |
| Vodafone Pre-Paid Plan | **not offered** | $2.78 | $2.78 | $2.78 | $2.78 | \*$0.78 | $0.78 | $2.78 | \*$2.28 | \*$2.78 | **$2.28** |
| Vodafone Pre-Paid Cap | **not offered** | $12.99 | $12.99 | $12.99 | $12.99 | $5.49 | $5.49 | $12.99 | $8.49 | $12.99 | **$10.82** |
| Woolworths Global Roaming | $0.46 | $1.17 | $0.34 | $0.34 | $0.70 | $0.70 | $0.46 | $1.05 | $0.18 | $0.92 | **$0.63** |
| Mean | **$1.29** | **$2.16** | **$1.84** | **$2.07** | **$1.82** | **$1.42** | **$1.22** | **$1.99** | **$1.54** | **$2.01** | **$1.75** |

**\* $5per day for Vodafone Red customers allowing unlimited calls and texts home and in-country for US, UK, NZ and 34 European countries. Vodafone traveller rates apply for other countries.**

## Table 5: Receiving voice calls – Flag fall

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| Back Chat Mobile | - | - | - | - | - | - | - | - | - | - | - |
| Dodo | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Go Sim | - | - | - | - | - | - | - | - | - | - | - |
| iiNet | - | - | - | - | - | - | - | - | - | - | - |
| Optus Post-Paid | - | - | - | - | - | - | - | - | - | - | - |
| Optus Pre-Paid | **not offered** | - | - | - | - | - | - | - | - | - | - |
| Roaming Sim | - | - | - | - | - | - | - | - | - | - | - |
| TelstraPost-Paid | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | **$0.40** |
| Telstra Pre-Paid | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| TPG | - | - | - | - | - | - | - | - | - | - | - |
| Travel Sim | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Red Post\* | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* |
| Vodafone Traveller Post | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Pre-Paid Plan | **not offered** | - | - | - | - | - | - | - | - | - | - |
| Vodafone Pre-Paid Cap | **not offered** | - | - | - | - | - | - | - | - | - | - |
| Woolworths Global Roaming | - | - | - | - | - | - | - | - | - | - | - |
| Mean | **$0.07** | **$0.10** | **$0.10** | **$0.10** | **$0.10** | **$0.10** | **$0.10** | **$0.10** | **$0.10** | **$0.10** | **$0.10** |

## Table 6: Receiving voice calls per minute

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim | **not offered** | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | **$1.00** |
| Back Chat Mobile | $0.39 | $0.59 | $0.59 | $0.59 | $0.79 | $0.00 | $0.89 | $1.29 | $0.00 | $0.39 | **$0.55** |
| Dodo | $2.49 | $1.99 | $1.99 | $2.19 | $1.59 | $1.99 | $1.59 | $1.59 | $1.99 | $1.99 | **$1.94** |
| Go Sim | $0.54 | $0.56 | $0.54 | $0.10 | $0.54 | $0.00 | $0.56 | $1.21 | $0.00 | $0.00 | **$0.41** |
| iiNet | $1.80 | $1.45 | $1.45 | $1.65 | $1.10 | $1.45 | $1.10 | $1.10 | $1.45 | $1.45 | **$1.40** |
| Optus Post-Paid | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | **$1.00** |
| Optus Pre-Paid | **not offered** | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | **$1.00** |
| Roaming Sim | $0.49 | $1.82 | $0.17 | $0.17 | $0.69 | $0.69 | $0.49 | $1.13 | $0.00 | $0.98 | **$0.66** |
| TelstraPost-Paid | $2.28 | $1.70 | $1.31 | $1.55 | $1.41 | $0.64 | $1.47 | $2.32 | $0.70 | $2.00 | **$1.54** |
| Telstra Pre-Paid | **not offered** | $0.85 | $0.65 | $0.75 | $0.75 | $0.95 | $0.65 | $0.75 | $0.85 | $0.85 | **$0.78** |
| TPG | $1.80 | $1.45 | $1.45 | $1.65 | $1.10 | $1.45 | $1.10 | $1.10 | $1.45 | $1.45 | **$1.40** |
| Travel Sim | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | **$0.00** |
| Vodafone Red Post\* | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* | **\*** |
| Vodafone Traveller Post | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | \*$1.00 | $1.00 | $1.00 | \*$1.00 | \*$1.00 | **$1.00** |
| Vodafone Pre-Paid Plan | **not offered** | $5.00 | $5.00 | $5.00 | $5.00 | $3.50 | $3.50 | $5.00 | $3.50 | $5.00 | **$4.50** |
| Vodafone Pre-Paid Cap | **not offered** | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | **$1.00** |
| Woolworths Global Roaming | $0.41 | $1.52 | $0.14 | $0.14 | $0.58 | $0.58 | $0.41 | $0.95 | $0.00 | $0.92 | **$0.57** |
| Mean | **$1.05** | **$1.30** | **$1.09** | **$1.12** | **$1.10** | **$0.97** | **$0.99** | **$1.27** | **$0.90** | **$1.15** | **$1.10** |

**\* $5per day for Vodafone Red Customer allowing unlimited calls and texts home and in-country for US, UK, NZ and 34 European countries. Vodafone traveller rates apply for other countries.**

## Table 7: Checking voicemail – Flag fall

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| Back Chat Mobile | - | - | - | - | - | - | - | - | - | - | - |
| Dodo | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Go Sim | - | - | - | - | - | - | - | - | - | - | - |
| iiNet | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | **$0.40** |
| Optus Post-Paid | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | **$0.00** |
| Optus Pre-Paid | **not offered** | - | - | - | - | - | - | - | - | - | - |
| Roaming Sim | - | - | - | - | - | - | - | - | - | **Not advertised** | - |
| TelstraPost-Paid | - | - | - | - | - | - | - | - | - | - | - |
| Telstra Pre-Paid | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| TPG | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | $0.40 | **$0.40** |
| Travel Sim | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Red Post\* | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* | **\*** |
| Vodafone Traveller Post | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Pre-Paid Plan | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | $0.35 | **$0.35** |
| Vodafone Pre-Paid Cap | **not offered** | $0.35 | $0.35 | $0.35 | $0.35 | \*$0.35 | $0.35 | $0.35 | \*$0.35 | \*$0.35 | **$0.35** |
| Woolworths Global Roaming | - | - | - | - | - | - | - | - | - | **Not advertised** | - |
| Mean | **$0.13** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.18** | **$0.20** | **$0.18** |

**\*$5per day for Vodafone Red Customer allowing unlimited calls and texts home and in-country for US, UK, NZ and 34 European countries. Vodafone traveller rates apply for other countries.**

## Table 8: Checking voicemail per minute

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim | **not offered** | $3.00 | $3.00 | $6.00 | $3.00 | $3.00 | $2.00 | $3.00 | $3.00 | $5.00 | **$3.44** |
| Back Chat Mobile | $0.84 | $1.24 | $1.24 | $1.24 | $1.24 | $0.74 | $1.24 | $1.74 | $0.74 | $0.74 | **$1.10** |
| Dodo | $8.79 | $4.59 | $4.59 | $7.70 | $3.19 | $4.59 | $3.19 | $3.19 | $4.59 | $4.59 | **$4.90** |
| Go Sim | $1.43 | $0.99 | $0.94 | $0.77 | $0.94 | $0.77 | $1.10 | $1.66 | $0.66 | $0.50 | **$0.98** |
| iiNet | $6.60 | $3.50 | $3.50 | $5.80 | $2.35 | $3.50 | $2.35 | $2.35 | $3.50 | $3.50 | **$3.70** |
| Optus Post-Paid | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | **$1.00** |
| Optus Pre-Paid | **not offered** | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 | **$1.00** |
| Roaming Sim | $0.55 | $1.40 | $0.41 | $0.41 | $0.83 | $0.83 | $0.55 | $1.25 | $0.21 | **Not advertised** | **$0.72** |
| TelstraPost-Paid | $4.47 | $2.95 | $2.95 | $5.80 | $2.45 | $2.80 | $1.55 | $2.42 | $2.95 | $3.35 | **$3.17** |
| Telstra Pre-Paid | **not offered** | $2.65 | $1.45 | $1.65 | $1.65 | $3.35 | $1.45 | $1.65 | $2.65 | $2.65 | **$2.13** |
| TPG | $6.60 | $3.50 | $3.50 | $5.80 | $2.35 | $3.50 | $2.35 | $2.35 | $3.50 | $3.50 | **$3.70** |
| Travel Sim | $0.27 | $0.27 | $0.27 | $0.27 | $0.27 | $0.27 | $0.27 | $0.27 | $0.27 | $0.27 | **$0.27** |
| Vodafone Red Post\* | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* | **\*** |
| Vodafone Traveller Post | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | \*$1.00 | $1.50 | $1.50 | \*$1.50 | \*$1.50 | **$1.45** |
| Vodafone Pre-Paid Plan | **not offered** | $2.78 | $2.78 | $2.78 | $2.78 | \*$0.78 | $0.78 | $2.78 | \*$2.28 | \*$2.78 | **$2.28** |
| Vodafone Pre-Paid Cap | **not offered** | $12.99 | $12.99 | $12.99 | $12.99 | $5.49 | $5.49 | $12.99 | $8.49 | $12.99 | **$10.82** |
| Woolworths Global Roaming | $0.46 | $1.17 | $0.34 | $0.34 | $0.70 | $0.70 | $0.46 | $1.05 | $0.18 | **Not advertised** | **$0.60** |
| Mean | **$2.77** | **$2.71** | **$2.50** | **$3.56** | **$2.33** | **$2.11** | **$1.60** | **$2.42** | **$2.27** | **$3.00** | **$2.51** |

**\* $5per day for Vodafone Red Customer allowing unlimited calls and texts home and in-country for US, UK, NZ and 34 European countries. Vodafone traveller rates apply for other countries.**

## Table 9: Sending text messages – Australian number (SMS)

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim | **not offered** | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | **$0.75** |
| Back Chat Mobile | $0.49 | $0.59 | $0.59 | $0.49 | $0.63 | $0.49 | $0.49 | $0.59 | $0.39 | $0.39 | **$0.51** |
| Dodo | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | **$0.99** |
| Go Sim | $0.44 | $0.77 | $0.66 | $0.66 | $0.66 | $0.66 | $0.66 | $0.66 | $0.44 | $0.66 | **$0.63** |
| iiNet | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | **$0.75** |
| Optus Post-Paid | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Optus Pre-Paid | **not offered** | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Roaming Sim | $0.41 | $0.63 | $0.41 | $0.41 | $0.63 | $0.63 | $0.41 | $0.63 | $0.17 | $0.22 | **$0.46** |
| TelstraPost-Paid | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | **$0.75** |
| Telstra Pre-Paid | **not offered** | $0.65 | $0.65 | $0.65 | $0.65 | $0.65 | $0.65 | $0.65 | $0.65 | $0.65 | **$0.65** |
| TPG | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | **$0.55** |
| Travel Sim | $0.47 | $0.70 | $0.70 | $0.47 | $0.70 | $0.73 | $0.47 | $0.70 | $0.47 | $0.47 | **$0.59** |
| Vodafone Red Post\* | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* | **\*** |
| Vodafone Traveller Post | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | \*$0.75 | $0.75 | $0.75 | \*$0.75 | \*$0.75 | **$0.75** |
| Vodafone Pre-Paid Plan | **not offered** | $3.50 | $3.50 | $3.50 | $3.50 | $3.50 | $3.50 | $3.50 | $3.50 | $3.50 | **$3.50** |
| Vodafone Pre-Paid Cap | **not offered** | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | **$0.75** |
| Woolworths Global Roaming | $0.34 | $0.53 | $0.34 | $0.34 | $0.53 | $0.53 | $0.34 | $0.53 | $0.14 | $0.21 | **$0.38** |
| Mean | **$0.59** | **$0.84** | **$0.81** | **$0.79** | **$0.83** | **$0.82** | **$0.79** | **$0.83** | **$0.74** | **$0.77** | **$0.79** |

**\* $5per day for Vodafone Red Customer allowing unlimited calls and texts home and in-country for US, UK, NZ and 34 European countries. Vodafone traveller rates apply for other countries.**

## Table 10: Sending text messages (SMS) – Non-Australian number

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim | **not offered** | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | **$0.75** |
| Back Chat Mobile | $0.49 | $0.48 | $0.59 | $0.49 | $0.63 | $0.49 | $0.49 | $0.59 | $0.39 | $0.49 | **$0.51** |
| Dodo | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | $0.99 | **$0.99** |
| Go Sim | $0.44 | $0.77 | $0.66 | $0.66 | $0.66 | $0.66 | $0.66 | $0.66 | $0.44 | $0.66 | **$0.63** |
| iiNet | $0.85 | $0.85 | $0.85 | $0.85 | $0.85 | $0.85 | $0.85 | $0.85 | $0.85 | $0.85 | **$0.85** |
| Optus Post-Paid | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Optus Pre-Paid | **not offered** | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Roaming Sim | $0.41 | $0.63 | $0.41 | $0.41 | $0.63 | $0.63 | $0.41 | $0.63 | $0.17 | $0.22 | **$0.46** |
| TelstraPost-Paid | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | **$0.75** |
| Telstra Pre-Paid | **not offered** | $0.65 | $0.65 | $0.65 | $0.65 | $0.65 | $0.65 | $0.65 | $0.65 | $0.65 | **$0.65** |
| TPG | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | **$0.55** |
| Travel Sim | $0.47 | $0.70 | $0.70 | $0.47 | $0.70 | $0.73 | $0.47 | $0.70 | $0.47 | $0.47 | **$0.59** |
| Vodafone Red Post\* | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* | **\*** |
| Vodafone Traveller Post | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | \*$0.75 | $0.75 | $0.75 | \*$0.75 | \*$0.75 | **$0.75** |
| Vodafone Pre-Paid Plan | **not offered** | $3.50 | $3.50 | $3.50 | $3.50 | $3.50 | $3.50 | $3.50 | $3.50 | $3.50 | **$3.50** |
| Vodafone Pre-Paid Cap | **not offered** | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | **$0.75** |
| Woolworths Global Roaming | $0.34 | $0.53 | $0.34 | $0.34 | $0.53 | $0.53 | $0.34 | $0.53 | $0.14 | $0.21 | **$0.38** |
| Mean | **$0.59** | **$0.84** | **$0.81** | **$0.79** | **$0.83** | **$0.83** | **$0.79** | **$0.83** | **$0.74** | **$0.78** | **$0.79** |

**\* $5per day for Vodafone Red Customer allowing unlimited calls and texts home and in-country for US, UK, NZ and 34 European countries. Vodafone traveller rates apply for other countries.**

## Table 11: Sending picture/media messages – Australian number (MMS)

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Dodo | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | **$0.75** |
| iiNet | $1.05 | $1.05 | $1.05 | $1.05 | $1.05 | $1.05 | $1.05 | $1.05 | $1.05 | $1.05 | **$1.05** |
| Optus Post-Paid | # | # | # | # | # | # | # | # | # | # | **#** |
| Optus Pre-Paid | **not offered** | # | # | # | # | # | # | # | # | # | **#** |
| TelstraPost-Paid | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | **$0.75** |
| Telstra Pre-Paid | **not offered** | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | **$1.50** |
| TPG | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | **$0.55** |
| Vodafone Red Post\* | ^ | ^ | ^ | ^ | ^ | $0.55^ | ^ | ^ | $0.55^ | 0.55^ | **$0.55^** |
| Vodafone Traveller Post | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | \*$0.50 | $0.50 | $0.50 | \*$0.50 | \*$0.50 | **$0.50** |
| Vodafone Pre-Paid Plan | **not offered** | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Vodafone Pre-Paid Cap | **not offered** | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Mean**# Rates Vary****^ MMS charge is deducted from your Vodafone Red Plan’s included value. Vodafone traveller rates apply for other countries.** | **$0.66** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** |

## Table 12: Sending picture/media messages – Non-Australian number (MMS)

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Dodo | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| iiNet | $1.25 | $1.25 | $1.25 | $1.25 | $1.25 | $1.25 | $1.25 | $1.25 | $1.25 | $1.25 | **$1.25** |
| Optus Post-Paid | # | # | # | # | # | # | # | # | # | # | **#** |
| Optus Pre-Paid | **not offered** | # | # | # | # | # | # | # | # | # | **#** |
| TelstraPost-Paid | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | $0.75 | **$0.75** |
| Telstra Pre-Paid | **not offered** | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | $1.50 | **$1.50** |
| TPG | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | $0.55 | **$0.55** |
| Vodafone Red Post\* | ^ | ^ | ^ | ^ | ^ | $0.55^ | ^ | ^ | $0.55^ | $0.55^ | **$0.55^** |
| Vodafone Traveller Post | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | \*$0.50 | $0.50 | $0.50 | \*$0.50 | \*$0.50 | **$0.50** |
| Vodafone Pre-Paid Plan | **not offered** | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Vodafone Pre-Paid Cap | **not offered** | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Mean**# Rates Vary****^ MMS charge is deducted from your Vodafone Red Plan’s included value. Vodafone traveller rates apply for other countries.** | **$0.65** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.69** | **$0.68** |

## Table 13: Sending picture/media messages (MMS)/MB

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Dodo | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | **$44.60** |
| iiNet | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | **$20.00** |
| Optus Post-Paid | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Optus Pre-Paid | **not offered** | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 | **$0.00** |
| TelstraPost-Paid | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | **$15.36** |
| Telstra Post-Paid ( from 14 October 2013) | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 |
| Telstra Pre-Paid | **not offered** | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | **$15.36** |
| Telstra Pre-Paid ( from 24 October 2013) | **not offered** | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 |
| TPG | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | **$20.48** |
| Vodafone Red Post | ^ | ^ | ^ | ^ | ^ | $0.10^ | ^ | ^ | $0.10^ | $0.10^ | **$0.10^** |
| Vodafone Traveller Post | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | **$10.24** |
| Vodafone Pre-Paid Plan | **not offered** | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | **$51.20** |
| Vodafone Pre-Paid Cap | **not offered** | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | **$51.20** |
| Mean | **$17.35** | **$21.74** | **$21.74** | **$21.74** | **$21.74** | **$21.74** | **$21.74** | **$21.74** | **$21.74** | **$21.74** | **$21.45** |

**^ MMS charge is deducted from your Vodafone Red Plan’s included value. Vodafone traveller rates apply for other countries.**

## Table 14: Receiving picture/media messages (MMS) connection

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Dodo | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| iiNet | - | - | - | - | - | - | - | - | - | - | - |
| Optus Post-Paid | - | - | - | - | - | - | - | - | - | - | - |
| Optus Pre-Paid | **not offered** | - | - | - | - | - | - | - | - | - | - |
| TelstraPost-Paid | - | - | - | - | - | - | - | - | - | - | - |
| Telstra Pre-Paid | **not offered** | - | - | - | - | - | - | - | - | - | - |
| TPG | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Red Post | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Traveller Post | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Pre-Paid Plan | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Pre-Paid Cap | - | - | - | - | - | - | - | - | - | - | - |
| Mean | **$0.06** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** |

## Table 15: Receiving picture/media messages (MMS)/MB

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Dodo | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | **$44.60** |
| iiNet | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | **$20.00** |
| Optus Post-Paid | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Optus Pre-Paid | **not offered** | - | - | - | - | - | - | - | - | - | - |
| TelstraPost-Paid | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | **$15.36** |
| Telstra Post-Paid ( from 14 October 2013) | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 |
| Telstra Pre-Paid | **not offered** | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | **$15.36** |
| Telstra Pre-Paid ( from 24 October 2013) | **not offered** | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 |
| TPG | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | **$10.24** |
| Vodafone Red Post\* | ^ | ^ | ^ | ^ | ^ | $0.10^ | ^ | ^ | $0.10^ | $0.10^ | **$0.10^** |
| Vodafone Traveller Post | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | **$10.24** |
| Vodafone Pre-Paid | **not offered** | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | **$51.20** |
| Vodafone Pre-Paid Cap | **not offered** | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | **$51.20** |
| Mean | **$15.88** | **$20.81** | **$20.81** | **$20.81** | **$20.81** | **$20.81** | **$20.81** | **$20.81** | **$20.81** | **$20.81** | **$20.49** |

**^ MMS charge is deducted from your Vodafone Red Plan’s included value. Vodafone traveller rates apply for other countries.**

## Table 16: Data usage connection fee

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA | Mean |
| Amaysim | **not offered** | $0.22 | $0.22 | $0.22 | $0.22 | $0.22 | $0.22 | $0.22 | $0.22 | $0.22 | **$0.22** |
| Back Chat Mobile | - | - | - | - | - | - | - | - | - | - | - |
| Dodo | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Go Sim | - | - | - | - | - | - | - | - | - | - | - |
| iiNet | - | - | - | - | - | - | - | - | - | - | - |
| OptusPost-Paid | - | - | - | - | - | - | - | - | - | - | - |
| OptusPre-Paid | **not offered** | - | - | - | - | - | - | - | - | - | - |
| Roaming Sim | - | - | - | - | - | - | - | - | - | - | - |
| TelstraPost-Paid | - | - | - | - | - | - | - | - | - | - | - |
| TelstraPre-Paid | **not offered** | - | - | - | - | - | - | - | - | - | - |
| TPG | - | - | - | - | - | - | - | - | - | - | - |
| Travel Sim | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Red Post | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Traveller Post | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Pre-Paid Plan | - | - | - | - | - | - | - | - | - | - | - |
| Vodafone Pre-Paid Cap | - | - | - | - | - | - | - | - | - | - | - |
| Woolworths Global Roaming | - | - | - | - | - | - | - | - | - | - | - |
| Mean | **$0.03** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** | **$0.05** |

## Table 17: Data usage per MB

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | China | Fiji | Hong Kong | Indonesia | Malaysia | New Zealand | Singapore | Thailand | UK | USA |   |
| Amaysim | **not offered** | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | $20.48 | **$20.48** |
| Back Chat Mobile | $0.61 | **Not advertised** | $11.97 | $10.50 | $20.48 | $10.24 | $12.29 | $3.07 | $0.61 | $0.65 | **$7.82** |
| Dodo | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | $44.60 | **$44.60** |
| Go Sim | $3.32 | $16.67 | $0.54 | $11.11 | $22.22 | $0.54 | $16.67 | $3.32 | $0.54 | $3.32 | **$7.83** |
| iiNet | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | $20.00 | **$20.00** |
| Optus Post-Paid | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Optus Pre-Paid | **not offered** | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | $0.50 | **$0.50** |
| Roaming Sim | $1.13 | $14.13 | $1.13 | $1.13 | $1.13 | $1.13 | $1.13 | $14.13 | $0.72 | $1.02 | **$3.68** |
| TelstraPost-Paid | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | **$15.36** |
| Telstra Post-Paid ( from 14 October 2013) | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 |
| Telstra Pre-Paid | **not offered** | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | $15.36 | **$15.36** |
| Telstra Pre-Paid ( from 24 October 2013) | **not offered** | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 | $3.00 |
| TPG | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | **$10.24** |
| Travel Sim | **not offered** | $30.82 | $4.10 | $4.71 | $2.87 | $30.82 | $4.10 | $2.25 | $0.61 | $1.13 | **$9.05** |
| Vodafone Red Post | \* | \* | \* | \* | \* | \* | \* | \* | \* | \* | **\*** |
| Vodafone Traveller Post | $10.24 | $10.24 | $10.24 | $10.24 | $10.24 | \*$10.24 | $10.24 | $10.24 | \*$10.24 | \*$10.24 | **$10.24** |
| Vodafone Pre-Paid Plan | **Roaming not offered** | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | **$51.20** |
| Vodafone Pre-Paid Cap | **Roaming not offered** | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | $51.20 | **$51.20** |
| Woolworths Global Roaming | $0.92 | $11.78 | $0.90 | $0.92 | $0.92 | $0.92 | $0.92 | $11.78 | $0.61 | $0.92 | **$3.06** |
| Mean | **$10.04** | **$20.03** | **$15.24** | **$16.31** | **$17.91** | **$16.56** | **$16.96** | **$16.22** | **$14.42** | **$14.78** | **$16.05** |

\* **$5per day for Vodafone Red customers to use their plan while in US, UK, NZ and 34 European countries. Vodafone traveller rates apply for other countries.**

**\* Excluding Red Roam**