

Australian Communications Consumer Action Network Limited

Life Membership Nomination

Motion

That the following nomination for Life Membership be approved.

Background

ACCAN is delighted to nominate Ms Holly Raiche for a Life Membership of ACCAN.

Holly has served ACCAN as a Board member for many years. She was a member of the ACCAN Working Group (involved with the establishment of ACCAN) and was the Deputy Chair of ACCAN's Founding Board.

She is a respected communications law scholar and consumer activist who has served Australia's communications community in national and international roles.

Though her work in law, primarily at the Communications Law Centre, predates it for most of us Holly's presence was felt when Johanna Plante recruited her to the newly formed Australian Communications Industry Forum (ACIF).

For some who think Australia's move to a competitive market was simply adopting a well proven model elsewhere the reality was different. We were making it up as we were going along, and Holly played a central role working that out.

As project manager for the Consumer Codes Reference Panel at ACIF Holly valiantly held consumer advocates and what we delightfully called "carriers and carriage service providers" together to try to implement the regulatory policy of self-regulation included in the Act. That any of the original suite of Consumer Codes ever saw the light of day was testament to her dedication.

After ACIF, Holly worked with Consumer Telecommunications Network (CTN) and later ACCAN, though this was only a transition of where she advocated for better consumer outcomes, not on her approach.

Holly's contributions, however, extend far beyond her work with ACIF, CTN and ACCAN. Through the Internet Society of Australia, she has been involved in the far wider world of internet regulation and governance, especially the Internet Corporation for Assigned Names and Numbers.

Her commitment to robust analysis of communications consumer issues continues. Her most recent being an article on the ACCC's Digital Platforms Inquiry and her research with Derek Wilding and others on Digital Platform complaints handling.

Thanks to Holly and the early pioneers, Australian consumers now have a strong, respected and highly credible voice. The ACCAN Board is proud to nominate Holly as a Life Member of ACCAN.