

Telstra and the Universal Service Obligation

What we deliver under the USO STS

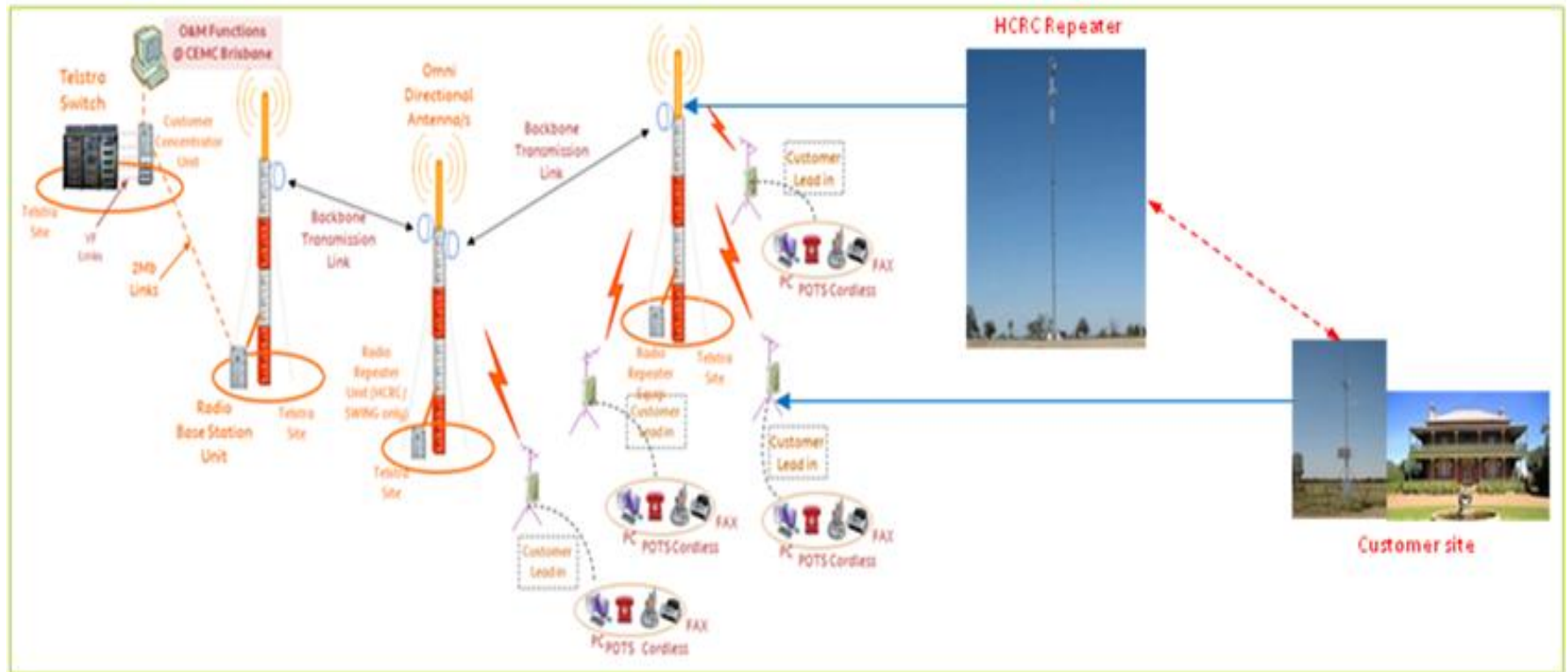
STS requires the provision of:

- E000
- Information into IPND
- Support to Law Enforcement Agencies
- Number portability
- Call line identification
- Pre-selection
- Untimed local calls
- Itemised billing
- Operator and directory assistance
- Soft dial tone

In addition to the STS, there are USO specific obligations for:

- Priority Assistance
- Customer Service Guarantee
- Equipment to allow people with disabilities to access STS

How do we deliver the USO



How do we deliver the USO

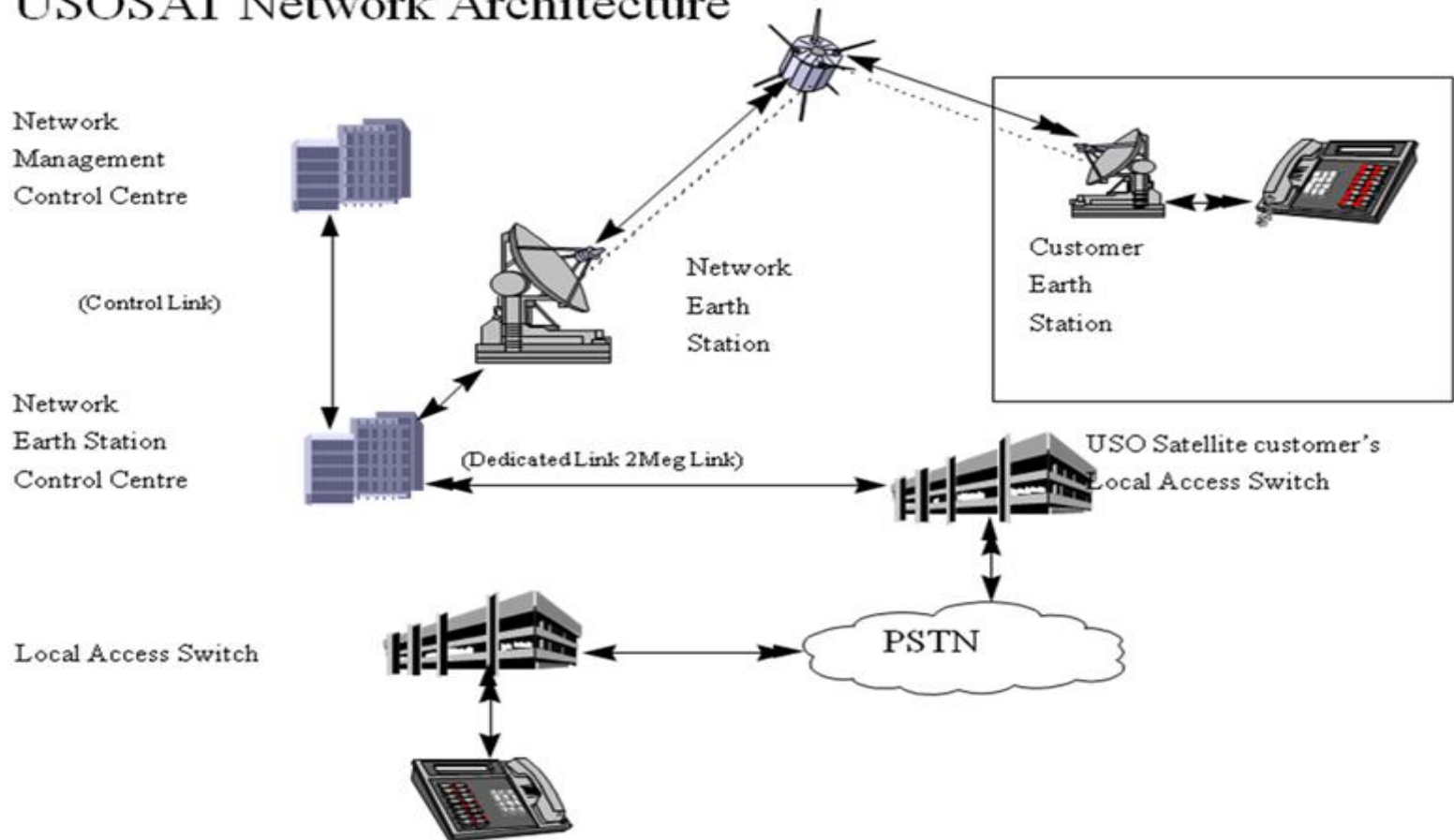


How do we deliver the USO



How do we deliver the USO

USOSAT Network Architecture



How do we deliver the USO



How do we deliver the USO



Challenges in delivering the USO



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On the way to Fibre outage at Jambin, washout due to flooding



Rockhampton



Boyne River near Nagoorin, from Telstra vehicle

Challenges in delivering the USO



Thank you