



Google – ACCAN Internship 2017

Overview

Google and ACCAN in partnership are offering a paid internship to commence in November 2017 to undertake a project addressing a consumer technology issue. Interns work alongside ACCAN staff to solve issues faced by consumers of technology services, and gain experience in a consumer technology advocacy (policy) role. Candidates resident in Australia and attending, or recently graduated from, an Australian university are welcome to apply.

Eligibility

The internship is available for undergraduate (final year) students, postgraduate students and recent graduates of arts, business, computer science, engineering, law, sociology, or other related discipline. Candidates must be Australian citizens or have Australian residency or be undertaking study at an Australian university. Internships are open to women and men. The ACCAN workplace is culturally diverse and actively ensures people with disability can participate effectively.

Selection Criteria

The preferred application will be one that is of the highest quality and demonstrates the clearest grasp of analytical processes, research techniques and methods. Academic record will be taken into account.

Selection Process

Applications are open between 25 October and 10 November 2017. Applications must be on the form provided and will include the applicant's name, curriculum vitae, qualifications, residency/citizenship status, contact details, two referees, and a 1-page summary of a project proposal drawn from the outlines below, or other topics related to contemporary communications issues. Applications will be submitted by email to: recruitment@accan.org.au by the closing date. After the closing date, a joint selection committee comprising Google and ACCAN staff will meet to review the applications and agree the preferred applicant. Interviews may be conducted for shortlisted applicants only. An offer will be made to the intern by ACCAN. Unsuccessful applicants will be notified by email.

Time Frame

The internship will run between November 2017 and February 2018 for a period of 9 weeks on a 37.5hr week or equivalent part-time. Flexible arrangements will be entered into depending on the project and the applicant's need.

Project Outputs

Project outputs will be published on the ACCAN website under a creative commons license and may take the form of a research report, review, software tool or other form.

Australian Communications Consumer Action Network (ACCAN)
Australia's peak telecommunications consumer advocacy organisation

Suite 4.02, 55 Mountain St, Ultimo NSW 2007
Tel: (02) 9288 4000 | Fax: (02) 9288 4019 | Contact us through the [National Relay Service](#)
www.accan.org.au | info@accan.org.au | twitter: [@ACCAN_AU](#)

Accommodation, Costs etc

ACCAN will provide office accommodation from which the intern will undertake the bulk of his/her work. Any costs associated with the project other than the stipend will be borne by ACCAN and must receive prior authorisation. The intern will be employed by ACCAN under the SCHADS Award at Level 2 Paypoint 1.

Termination

Internships may be terminated should ACCAN or Google consider the Intern has engaged in misconduct. The Intern may also request to terminate the agreement without cause. Payment will cease at the time of termination.

Project Proposals

ACCAN and Google invite applicants to submit a brief proposal outlining a project from the areas below or an emerging communications consumer issue. Projects may be refined at the commencement of the project, once an applicant is awarded. Projects may differ once commenced due to a range of reasons subject to determination by the ACCAN supervisor. Projects are in no order of priority.

Consumer impact of big data: many organisations talk about the use of data to make better business decisions, but how prevalent is it? From London city garbage cans tracking Wi-Fi devices to web site cookie correlation, what systems are available for the large scale compilation of consumer data from telecommunications enabled devices and how widespread are they in Australia today? What can and should consumers do to take back control of their personal data?

Digital assistants for consumers – Online commerce: In the 21st century consumers are presented with a vast array of choices online. This project would consider how can the next generation of personal digital tools can best help consumers navigate the online world and make good choices? The student will seek to identify the biggest information problems facing consumers shopping online and the ways that personalised assistance could help consumers overcome them, including consideration of accessibility issues faced by the differently abled.

Or Choose your own topic: Interns may propose their own topic in technology and consumer matters and similarly should submit a proposal describing what you plan to do. Think of any issue in modern communications technology and pitch an idea!

PROCEED TO THE APPLICATION FORM OVERLEAF

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| | |
|---|--|
| Applicant Name: | |
| Email: | |
| Telephone: | |
| Are you: currently enrolled <input type="checkbox"/> and expect to graduate Year 20 ____ OR recently graduated <input type="checkbox"/> Year ____ Course name: _____ Course major: _____ University: _____ | |
| Are you an Australian resident, citizen or student: yes ____ / ____ no | |
| Address: | |
| Referee 1 (Personal / Employment) Name, contact details | |
| Referee 2 (Academic) Name, contact details | |

Submit by email to recruitment@accan.org.au or
 fax: 02-9288-4019 with proposal overleaf.

Attach your curriculum vitae as a separate file in MS Word,
 PDF, ODF, html or plain text format.

Closing date: **10 November 2017**

PROCEED TO THE PROPOSAL FORM OVERLEAF

Project Proposal

| |
|---|
| Project Title: |
| Project Aim: <i>[Describe the aim of your project]</i> |
| Project Method: <i>[Describe the method you will use in your project]</i> |
| Project Output/s: <i>[What outputs will this project produce? Eg report, web site, software tool, mobile app. Describe it/them.]</i> |