



ITERRREME APEKE MOBILE PHONE INETYEKE?

Contract signeme ilemelhe unte akaltye anetyeke iwenhe contract-elhe aneme ante ntakenhentye unte payeme iletynhe.

APAYA-NTHAYE TYERRTYE PHONE ALE SELL-EME YANHE:

- Nthakentye-ame the payeme-iletynhe?
- Nthakentye data mape itne ayenge antheme every month?
- Nthakentye texts calls mape itne ayenge antheme every month?
- Akngerre data text ante calls mpwareme-elhe nthakentye- ame the payeme-iletynhe?
- Apmere or warrke atynhe-elhe mwerre warrke irretyehne?
- Nthakenhe-ame the bill atynhe payeme iletynhe?

BILL AKNGERRE AKERTE ATERRE-IRREME?

Bill akngerre inemelhe aterre irretyalhe phone company-eke ankaye.

- Mwerre-ame the bill nhenhe mwantylhe payeme ilemehe?
- Unte-ame ayenge fee chargeme-iltynhe bill atynhe inkenhe-irrelhenghe?
- Nthakene bill atynhe akngere ntahkenhe the bill akweke iletynhe?



PROBLEM-AKERTE PHONE NKWENENGHE?

Aterre-apeke irremelhe mane akngerre apeke- ale payeme-ilemelhe phone apeke warrke irretyekenhe phone company ngkweneke-eke ankaye? Phone company ngkweneke ankgaye.

Itneke ilaye "ayenge complaint-akerte" mate problem nkwenhe ilemelhe. Phone company ngkwene nhenhe mpwartetye-kenhe iwenhe apeke-re itnenhe apayanthaye reference number-eke unte apeke itneke urreke ankentyenenge.

Itne- kenghe akankentye- kwenhe Telecommunications Industry Ombudsman nhenhe contacteme ilaye number kwenhe nhenhe mapenghe. Service nhenhe free unte apeke problem akerte phone-enge ante internet-enge.

1800 062 058 or www.tio.com.au